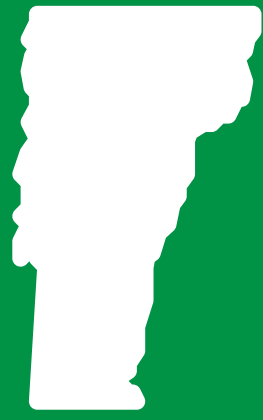




COMMUNITY MOBILE CRISIS PROGRAM

September 11, 2020 **Jeremy Therrien, LCMHC**
Director of Crisis Programs
Department of Mental Health





Funding Opportunity for all States

- The American Rescue Plan Act (ARPA) authorized a new Medicaid state plan option to provide community-based mobile crisis intervention services starting April 1, 2022.
- States may receive additional federal funds under Medicaid for these expenditures provided they meet certain requirements.
- Alignment across Substance Abuse and Mental Health Services Administration (SAMHSA) National Guidelines for Behavioral Health Crisis Care and CMS.
- Vermont is 1 of 20 States that received a Planning Grant to support expanding community-based mobile crisis intervention services for Medicaid beneficiaries.



Mobile Crisis Program Services

Core Services:

- **Two-person teams**
 - MH/SUD specialist and co-responder
- Rapid mobile response to individuals of all ages
- Voluntary service
- 24-hour intervention
- Screening and assessment, including assessment of risk
- De-escalation and safety planning services
- Peer support services
- Interpreter services
- Coordination and referrals to health, social, other services, and supports
- Trauma informed and responsive
- **Follow-up services** (in-person, telehealth or in the office)
 - Three (3) days for adults
 - Up to seven (7) for children and adolescents



Accessing Mobile Crisis Services

Two ways to access these services:

1. Call provider in Service Area of the crisis
2. Call, text or chat 988

Service Area	NUMBER	PROVIDER
Addison	802-388-7641	Counseling Service of Addison County (CSAC)
Bennington	802-442-5491	United Counseling Service (UCS)
Chittenden	802-488-7777	Howard Center (HC)
Lamoille	802-888-8888	Lamoille County Mental Health Services (LCMHS)
Northeast	802-334-6744	Northeast Kingdom Human Services (NKHS)
Northwest	802-524-6554	Northwestern Counseling and Support Services (NCSS)
Orange	800-639-6360	Clara Martin Center (CMC)
Rutland	800-775-1000	Rutland Mental Health Services (RMHS)
Southeast	800-622-4235	Health Care and Rehabilitation Services (HCRS)
Washington	802-229-0591	Washington County Mental Health Services (WCMHS)



What's New?

Client centered

- Client defined crisis
- Client identifies where to meet

Mobile Crisis Response

- Includes substance use crises
- Includes 2-person response
- Includes people with lived experience in the response
- DAs work together to provide a statewide response

Impact

- Support de-escalation of crisis quickly
- Provide support where and when it's needed
- Ability to serve more people
- Provides more support to family members or involved parties



988 Connection

Primary 988 agencies are DAs

Experts at dispatching services

Easy to remember number

May be able to resolve crisis on phone

Able to connect people to closest available help

Experience working with DA system



Vermont's Enhanced Mobile Crisis Program

If you need help, we're here for you, 24/7/365

Mobile Crisis of Vermont is helping Vermonters who are experiencing an emotional, mental health or substance use non-medical emergency. Our Mobile Crisis services come to you, so you don't need to wait in an emergency room or call 911.

FIND YOUR NEAREST AGENCY



gethelpvt.org



Agency of Human Services

Department of Mental Health

[Get Help Now](#) [Careers and Opportunities](#) [Designated Providers](#) [Department Initiatives](#) [Our Services](#) [News](#) [Scorecard](#)


[Starting Over Strong Vermont](#) – Flood Recovery Outreach and Education Program.
Please review this page for more information and contact Vermont 211 to be connected to your local providers.

New Enhanced Mobile Crisis Website

Submitted by Jessica.Whitak... on Wed, 01/24/2024 - 13:04

[News](#)

Mobile Crisis of Vermont is helping Vermonters who are experiencing an emotional, mental health or substance use non-medical emergency. Our Mobile Crisis services come to you, so you don't need to wait in an emergency room or call 911. For more information and to view the website please go to <https://gethelpvt.org/>


MOBILE CRISIS FLYER
Click Here for Printable Flyer



mentalhealth.vermont.gov/new-enhanced-mobile-crisis-website