

2022 Vermont Emergency Telepsychiatry Network Needs Assessment

Appendix 3. Stakeholder Survey Instrument

PAGE 1

Introduction:

Vermont Program for Quality in Health Care, Inc. is applying for a \$1M grant through Senator Leahy's office and SAMHSA to develop a Vermont Emergency Telepsychiatry Network. The goal is to help hospitals ensure that individuals presenting to Vermont Emergency Departments with mental health needs access timely, specialized psychiatric consultation and treatment.

The survey is estimated to take 7-10 minutes. Publicly shared results will be from aggregated responses. Contact information is optional.

“Emergency telepsychiatry” is “a form of live-interactive videoconferencing and an application for emergency psychiatric assessment and treatment.”

Please contact [Ali Johnson](#) with questions. Thank you for your participation!

PAGE 2

1. General Information:

Individual completing this assessment: (Optional. Please complete if you wish to be contacted further.)

- Name
- Organization
- Position Title
- Email Address

2. Please select the role that best describes you.

- advocate
- caregiver
- clinician
- consumer of mental health services
- insurer
- policy maker
- quality professional
- regulator
- researcher

- other (please specify)
3. Please select the type that best describes your organization.

- not applicable
- community care / designated agency
- government
- hospital
- non-profit organization
- primary care
- school
- other (please specify)

PAGE 3

4. The goal of the network is to support hospitals in ensuring that every individual presenting to an Emergency Department (ED) in Vermont with mental health needs has access to timely and specialized psychiatric consultation and treatment. Do you think Vermont would benefit from an Emergency Telepsychiatry Network? Y / N / SKIP
LOGIC: If Y, go to Q5; if N, go to Q6.

PAGE 4

5. Y: Why do you think this is needed? [OPEN TEXT]
6. N: Why not? [OPEN TEXT]
7. Are there any red flags that we should consider as we move forward with this work?
[OPEN TEXT]

PAGE 5

8. Here is a list of stakeholders we have reached out to for input on this project:

Academia

University of Vermont – College of
Medicine – Psychiatry Department

Office of the Healthcare Advocate
Vermont Psychiatric Survivors
NAMI Vermont

Community Hospitals

Emergency Departments
Veteran’s Administration Medical
Center

Government

Agency of Human Services
Department of Children & Families
Department of Corrections
Department of Disabilities, Aging and
Independent Living
Department of Health
Department of Mental Health

Consumers

Caregiver Representative
Patient Representative

Department of Vermont Health Access
Vermont Legislature
Office of Professional Regulation

School-Based MH Clinicians
Vermont Care Partners
Vermont Psychological Association

Insurers

BlueCross and BlueShield of Vermont
MVP Health Care
OneCare Vermont

Primary Care

Bi-State Primary Care Association
Community Health Centers of
Burlington
PCP representative
Vermont Medical Society

Mental Health Professionals

Alpine Telehealth
Dartmouth Health
Designated Agencies
Community-Based MH Clinicians

Psychiatric Hospitals

Brattleboro Retreat
Vermont Psychiatric Care Hospital

PAGE 6

Are there other stakeholders that should be included? [OPEN TEXT]

9. We plan to organize the following activities:

- Convene an Advisory Board to guide the planning and implementation of the network;
- Train Vermont providers on best practices for emergency telepsychiatry;
- Collaborate with hospitals to align policies/procedures/tools/workflows with best practice;
- Implement a demonstration project to subsidize a limited number of telepsychiatry consults; and
- Evaluate the effectiveness of the demonstration project.

Which additional activities should we consider? [OPEN TEXT]

PAGE 7

10. We plan to budget for the following items:

- Training
- Language assistance services, such as interpreters and translated documents;
- Auxiliary aids to persons with disabilities;

- ED telehealth equipment;
- Consultant fees;
- Software licenses fees;
- Credentialing fees; and
- Costs associated with a demonstration project.

Which additional costs should we consider? [OPEN TEXT]

PAGE 8

11. Would you like to speak with someone at VPQHC about this project to learn more? Y/N
(If so, please make sure to include your name and email address in Q1.)

12. Please share any other ideas you have about this project. [OPEN TEXT]