

# Telehealth and Vermont Medicaid

Suellen Bottiggi

Director Provider Member Relations

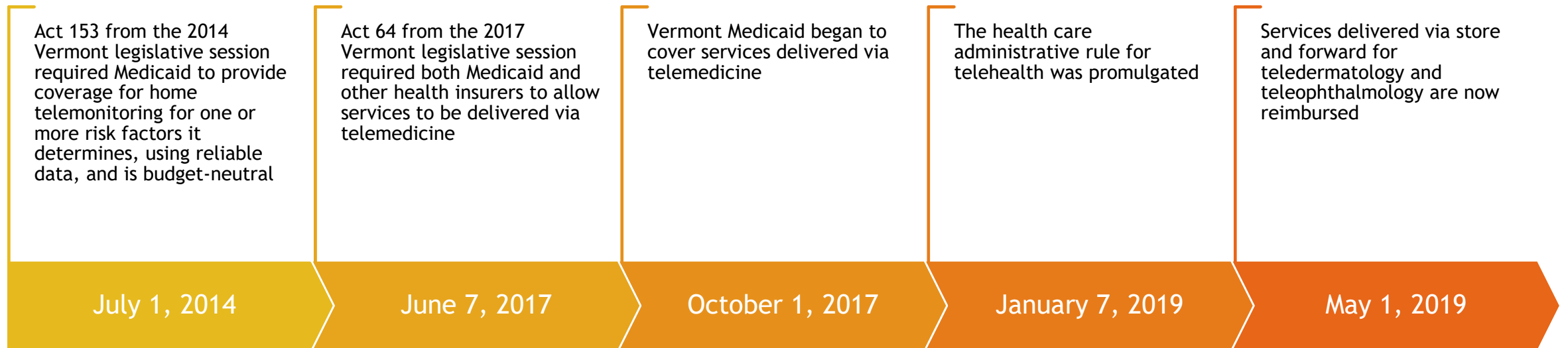
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# Telehealth

- Telemedicine
  - Two-way, real-time transmission between beneficiary and provider
- Store and Forward (Asynchronous)
  - Transmission of medical information from one provider to another provider without the beneficiary present
- Telemonitoring
  - Remote monitoring of a beneficiary's data by a home health agency

# Telehealth and Vermont Medicaid Timeline



# Coverage Requirements:

## Telehealth (Telemedicine, Store and Forward, and Telemonitoring):

- Clinically appropriate
- Medically Necessary

## Telemedicine

- Any service that a provider would typically provide to a beneficiary in a face-to-face setting
- Providers must adhere to program restrictions, limitations, and coverage that exists when not provided through telemedicine

## Store and Forward

- Limited to teledermatology and teleophthalmology

## Telemonitoring

- Limited to a Congestive Heart Failure diagnosis

# Non-Covered Services - Telemedicine:

- Services not covered in a face-to-face setting under Vermont Medicaid
- Services delivered via audio-only telephone, facsimile, or electronic mail messages

# Provider Requirements

- Complete list provided in the Telehealth administrative rule
  - Privacy:
    - Meet or exceed applicable federal and state legal requirements of medical health information privacy, including HIPAA compliance
  - Appropriate Informed Consent
  - Platform:
    - Vermont Medicaid does not have a platform; providers must have their own HIPAA compliant platform
  - Prior Authorizations:
    - Same requirements that exist for the service when not provided through telehealth

# Telemedicine Billing:

- Must follow correct coding rules and only bill for services within scope of practice that can be done via telemedicine
- All claims must have Place of Service (POS) 02
- Facilities delivering must apply the “GT” modifier
- Originating site providers may be reimbursed a facility fee
  - Facility fees will not be reimbursed if the provider is employed by the same entity as the originating site

# Store and Forward Billing:

- Teledermatology or Teleophthalmology ONLY
- Providers at the distant site may use the following codes:
  - New patients: 99201,99202,99203
  - Established patients: 99211, 99212, 99213
- “GQ” modifier required



# Helpful Resources

- Health Care Administrative Rule - Telehealth
  - <http://humanservices.vermont.gov/on-line-rules/health-care-administrative-rules-hcar/3.101-telehealth-rule-adopted-rule.pdf>
- Provider Manuals
  - Telemedicine:
    - <http://vtmedicaid.com/assets/manuals/GeneralBillingFormsManual.pdf>
  - Telemonitoring
    - [http://vtmedicaid.com/assets/manuals/HH\\_ACCS\\_ERC\\_HBW.pdf](http://vtmedicaid.com/assets/manuals/HH_ACCS_ERC_HBW.pdf)
- Telehealth Resource Page
  - [http://dvha.vermont.gov/telehealth?portal\\_status\\_message=Changes%20saved](http://dvha.vermont.gov/telehealth?portal_status_message=Changes%20saved)
- Telehealth Brochure
  - <http://dvha.vermont.gov/telehealth-handout-10-12-18-ekc-edits.pdf>

Questions?