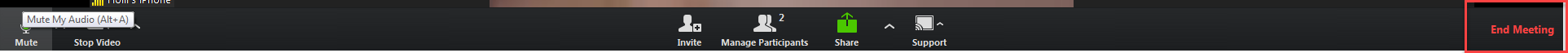
**Instructions for the provider when MA has initiated the video call with the patient.**

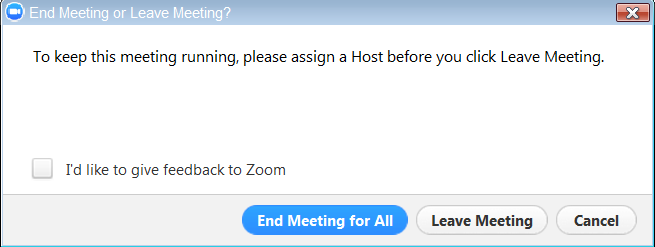
1. Click **Unmute** and **Start Video** to start visit with the patient.

C:\Users\M212023\AppData\Local\Temp\SNAGHTMLe1c526.PNG

1. Verify patient using two identifications (name & DOB).
2. Click **End Meeting.**



1. Click **End Meeting for All.**

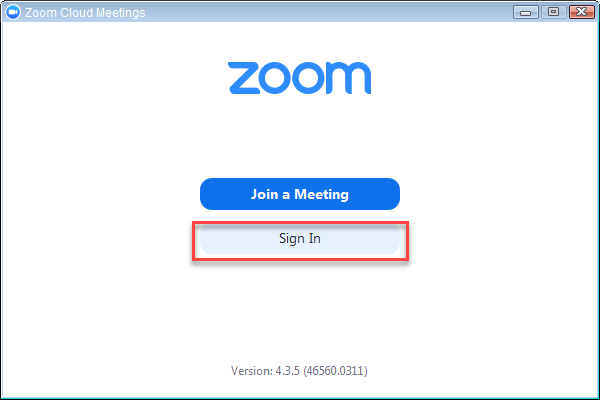


**Instructions for when the provider initiates the video call with the patient.**

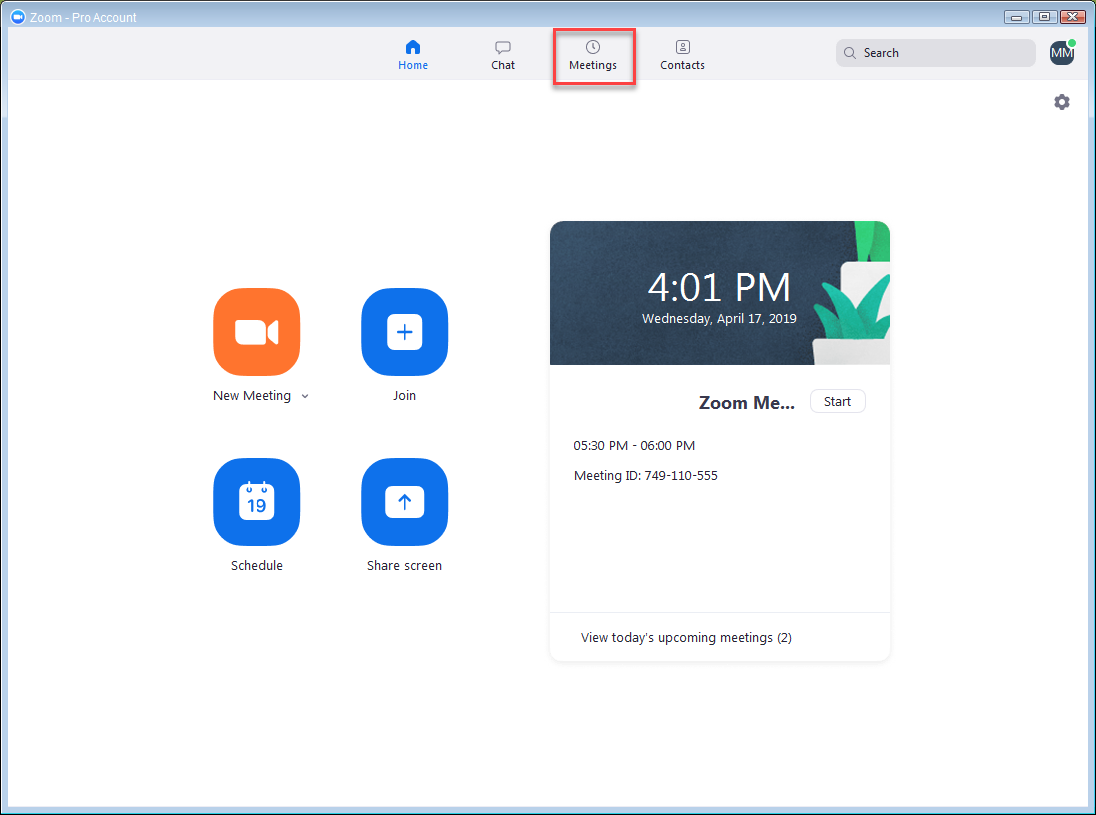
1. Double click the Zoom icon on the desktop.



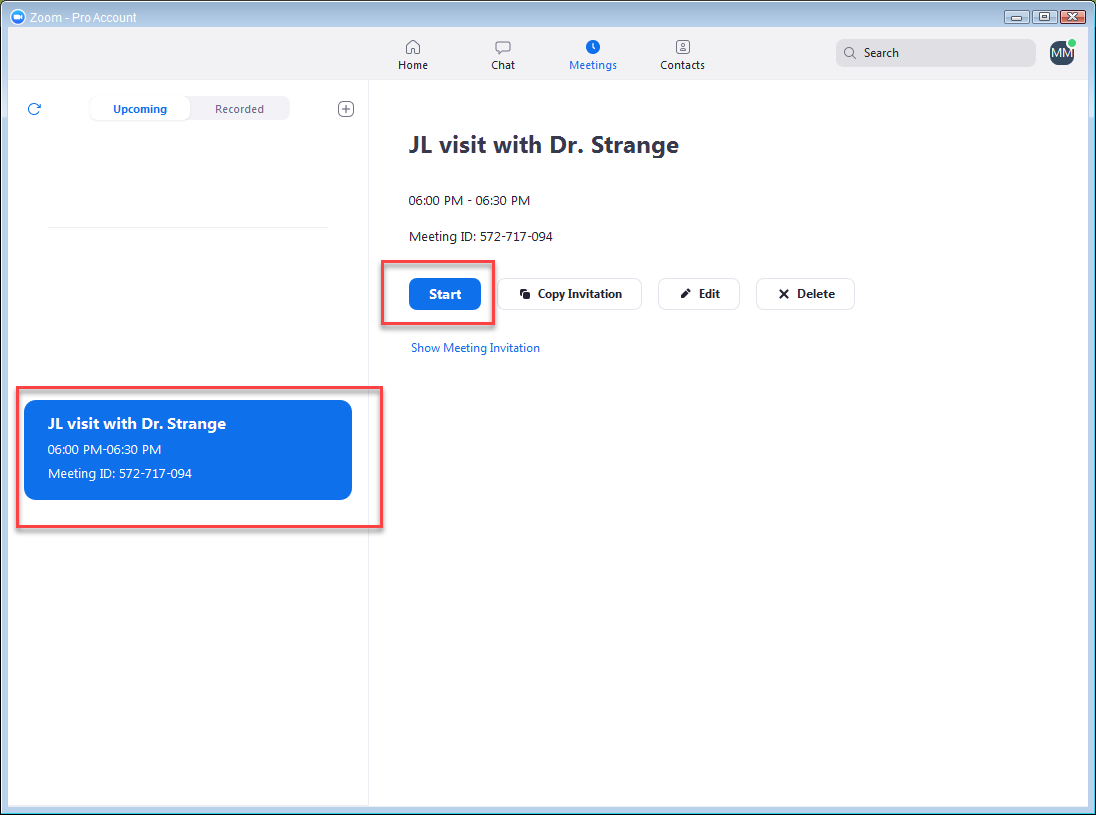
1. Click **Sign in.**



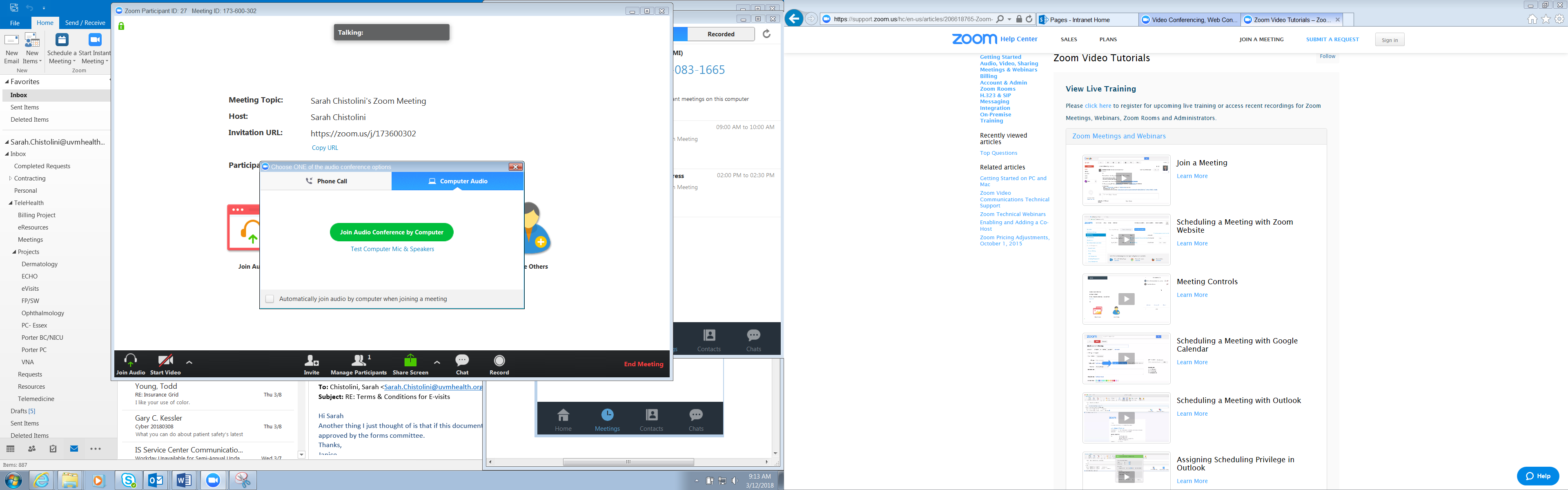
1. Enter your site’s log-in information.
   1. Username: Email address
   2. Password:
2. Click **Sign In.**
3. Click **Meetings.**



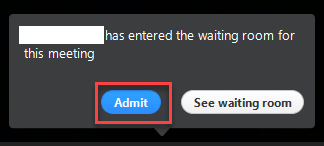
1. Find appropriate patient, date and time. Click **Start.**



1. Click **Join Audio Conference by Computer.**



1. When the patient joins the meeting in zoom, click **Admit.**



1. Verify patient using two identifications (name & DOB).
2. Complete required elements in Epic per documentation requirements.
3. *Note: You can* ***Mute*** *and* ***Stop Video*** *as needed using the icons below.*

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