

To determine which region a Veteran resides, click here:
<https://www.va.gov/communitycare/programs/veterans/CCN-Veterans.asp>

INFORMATION FOR VETERANS

****Please provide this billing information when you visit an in-network retail pharmacy or urgent care location to (1) fill a prescription and/or (2) receive a flu or COVID-19 vaccine****

Eligibility

- You MUST verify your eligibility before using pharmacy benefits or receiving a flu or COVID-19 vaccine. Visit: <https://www.va.gov/communitycare/>
- DISCLAIMER: This card does not guarantee authorization of service. You MUST meet VA eligibility requirements and be enrolled in VA health care to use this benefit.

Choosing a Pharmacy

- You must visit an in-network pharmacy location in the same CCN region as your community provider visit to avoid any issues filling your prescription.
- Use the VA Facility Locator to find an in-network pharmacy or urgent care provider at: <https://www.va.gov/find-locations/>

When you arrive at the pharmacy

- Present a valid government-issued ID (i.e. Veterans Health ID Card, DoD ID Card or other valid government ID).
- You SHOULD NOT have to pay a copayment at the time you receive your prescriptions, flu and/or COVID-19 vaccine.

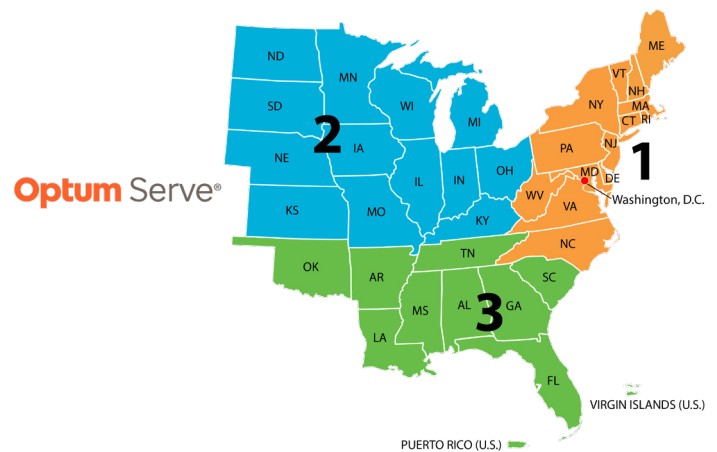
To view this billing information on your mobile device, scan the QR code at right.

<https://www.va.gov/communitycare/docs/programs/OCC-Billing-Information-Card.pdf>



INFORMATION FOR PHARMACIES

Community Care Network Regions 1-3



Optum Serve®

VA U.S. Department of Veterans Affairs
Veterans Health Administration

CCN Regions 1-3
Payer ID: VACCN

BIN#: 004336 Veteran ID: 10-digit Veteran ID or SSN

PCN: ADV Veteran DOB: YYMMDD format

Rx Group: 24/7 CVS Caremark Pharmacy Help Desk:
800-364-6331

- Referred Care: Rx3839

- Urgent Care/VA Provider: Rx4136

- Flu Shot or COVID-19 Vaccine: Rx3841

- Maximum day supply for a Veteran's initial fill is 14 days (7 days or fewer, or state limits for opioids). No refills. There is an exception for pre-packaged items (EG: inhalers and eye drops may be permissible).
- Medication must be on VA Urgent/Emergent Formularies ([U/E formulary](#) and [VA Formulary Advisor](#)).
- Instruct Veteran/pharmacist to fill prescriptions in the **same CCN region** as their community provider visit.
- For questions, please call the CVS Caremark™ Pharmacy Help Desk at 800-364-6331 (24/7).

Billing information for network providers in these states or U.S. territories above: Enter Community Care Network/ Veteran's pharmacy claims using the information in the sample card.

INFORMATION FOR URGENT CARE PROVIDERS

Call 888-901-6609 to confirm Veteran's eligibility for urgent care services.



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INFORMATION FOR PHARMACIES



U.S. Department of Veterans Affairs
Veterans Health Administration

CCN Regions 4-5
Payer ID: VACCN

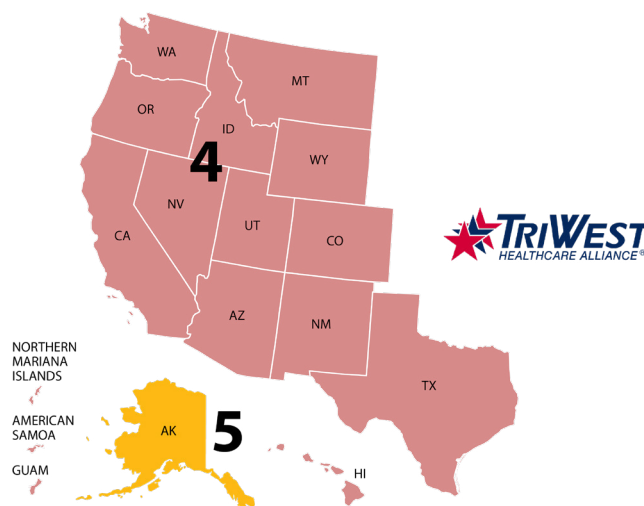
BIN#: 003858
Person Code: 01
PCN: A4

Rx Group:
- Referred Care/VA Provider: VETERAN
- Urgent Care: VAPC3RX
- Flu Shot or COVID-19 Vaccine: VAPC3RX

Veteran ID: 10-digit Veteran ID or SSN
Veteran DOB: YYYYMMDD format

24/7 Express Scripts
Pharmacy Help Desk:
800-922-1557

Community Care Network Regions 4-5



- Maximum day supply for a Veteran's initial fill is 14 days (7 days or fewer, or state limits for opioids). No refills. There is an exception for pre-packaged items (EG: inhalers and eye drops may be permissible).
- Medication must be on VA Urgent/Emergent Formularies ([U/E formulary](#) and [VA Formulary Advisor](#)).
- Instruct Veteran/pharmacist to fill prescriptions in the **same CCN region** as their community provider visit.
- For questions, please call the Express Scripts Pharmacy Help Desk at 800-922-1557 (24/7).

Billing information for network providers in these states or U.S. territories above: Enter Community Care Network/Veteran's pharmacy claims using the information in the sample card.

INFORMATION FOR URGENT CARE PROVIDERS

Call **833-4VETNOW (833-483-8669)** to confirm Veteran's eligibility for urgent care services.

Call the Urgent Care support line at **866-620-2071** for on-site support when a provider, pharmacy, Veteran or other caller experiences issues at an Urgent Care facility or at a Pharmacy.