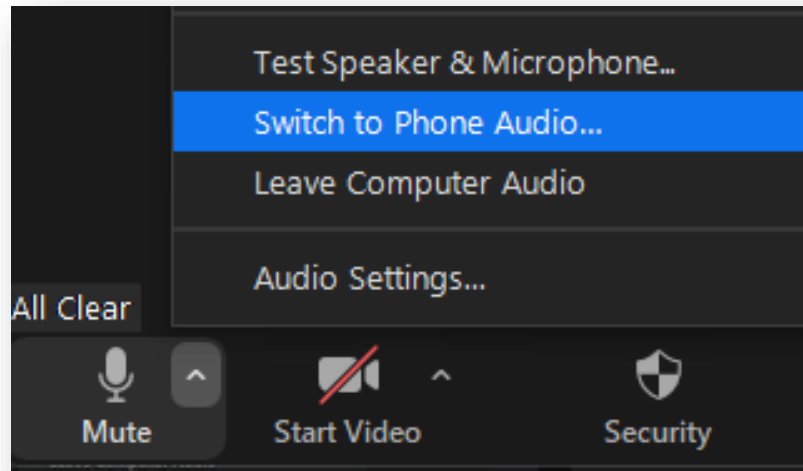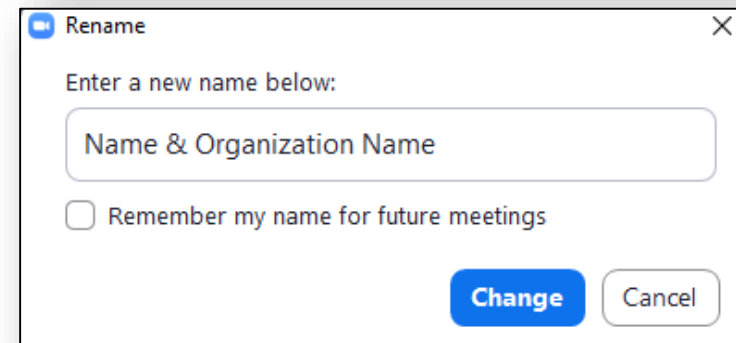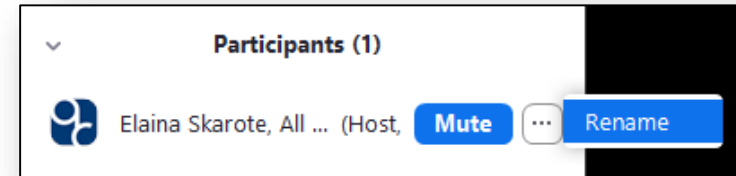# Before we begin...

If you are using your telephone for audio and your computer for visuals, please ensure your audio is linked.

Rename yourself under the Participant List as Your Name & Organization Name

Root Cause Analysis: Acute Patient Placement
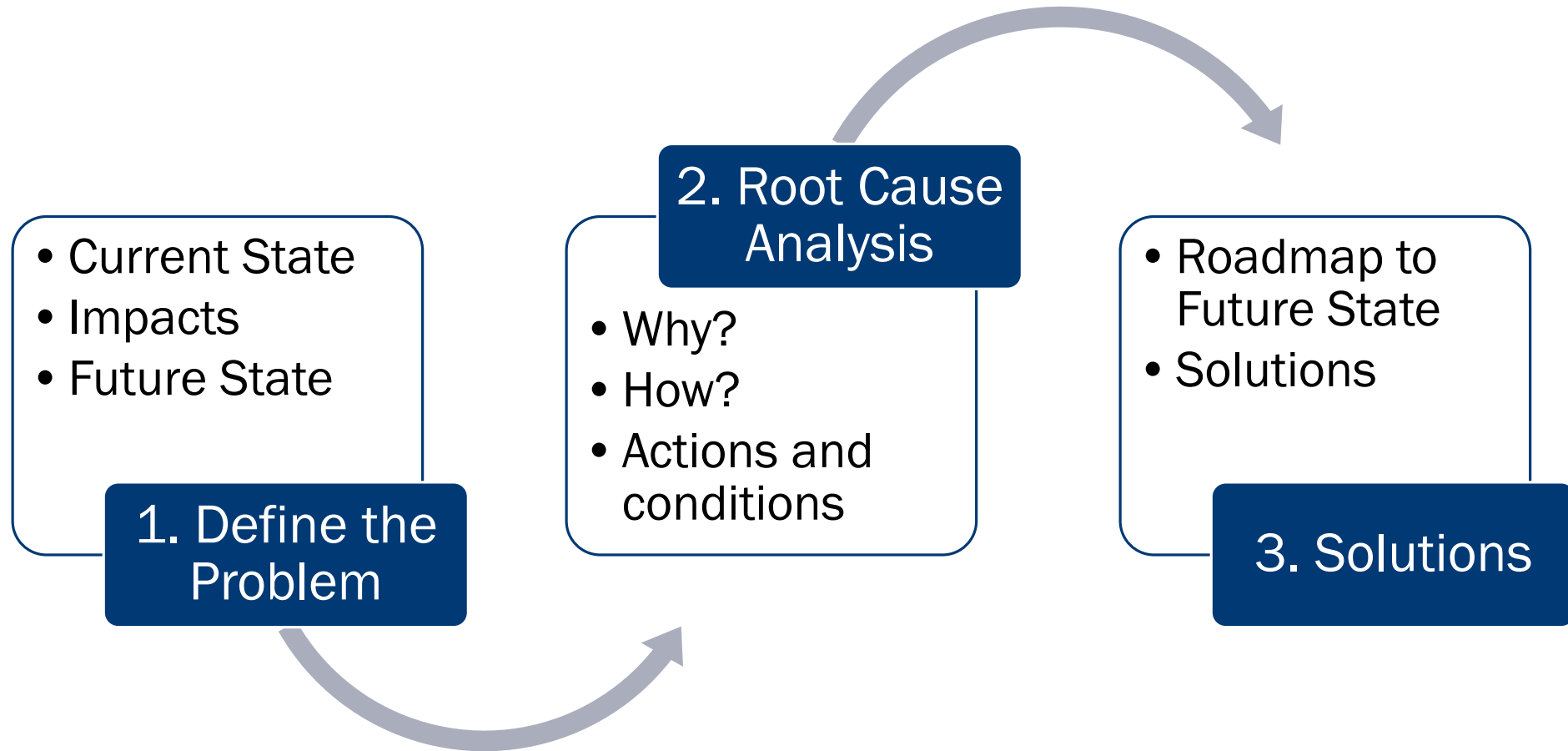
Welcome and Introductions

- Facilitators
  - Lauren Smith
    - All Clear Emergency Management Group
  - Jenny Schmitz
    - All Clear Emergency Management Group

Barriers to Patient Flow Workgroup in VT

- Hospitals in Vermont were experiencing unprecedented patient placement challenges resulting in acute care patient capacity issues

- This group was established with primary stakeholders from DAIL, VAHHS, VHCA, VDH and VHEPC to discuss short term, longer term, and ideal future state of patient placement for the state of Vermont

- Some short-term focus but mostly policy level discussions intended to have long term outcomes

Root Cause Analysis

- Current State
- Impacts
- Future State

1. Define the Problem

2. Root Cause Analysis

- Why?
- How?
- Actions and conditions

- Roadmap to Future State
- Solutions

3. Solutions

ALL CLEAR
EMERGENCY MANAGEMENT GROUP

The Guardrails

- Timebound – think about the last 60 days

- Known Difficult-to-Place Patients
  - Bariatric
  - Lower Level of Care Requirements
  - Department of Corrections (DOC)
  - Patients with types of Dementia
  - Dialysis
  - Medically Complex
  - Behavioral Health/ Mental Health Needs
    - Patients/Residents receiving (Medication-Assisted Treatment) MAT
  - Unstable Financial Backing

- Things in your control vs. things out of your control

- No right or wrong answers

- Top of your head

ALL CLEAR
EMERGENCY MANAGEMENT GROUP

Problem Statement

CURRENT STATE, IMPACTS, ROOT CAUSE, AND FUTURE STATE

ALL CLEAR
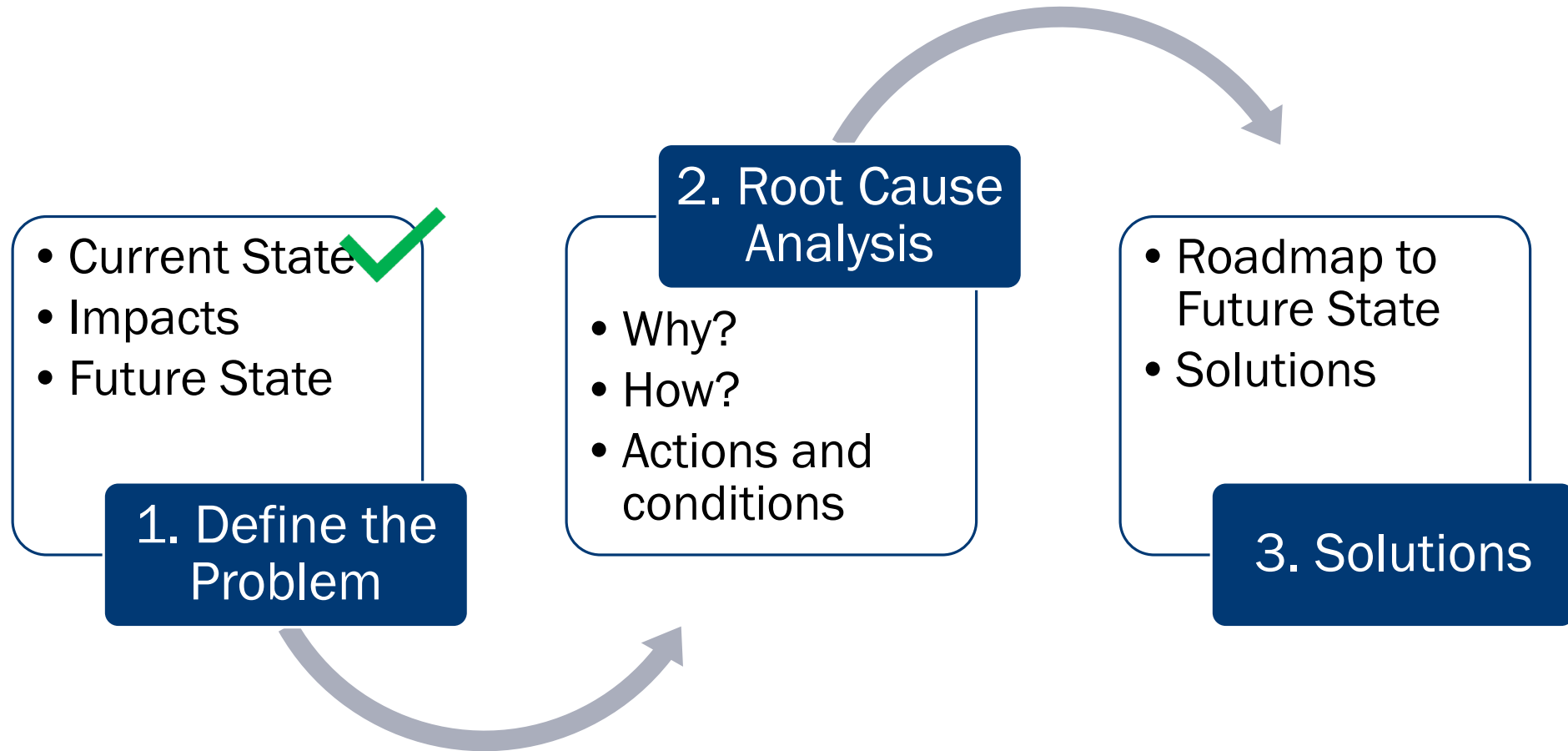EMERGENCY MANAGEMENT GROUP

Information Gathering: PollEverywhere

- Ways to participate:
  - Scan QR Code
  - Go to PollEv.com/allclear682
    - Click link in the chat
    - Open on your cell phone

- Type your answers

- Answers are anonymous

ALL CLEAR
EMERGENCY MANAGEMENT GROUP

Current State: Describe the challenges you encounter in placing these types of patients?

EMERGENCY MANAGEMENT GROUP

Root Cause Analysis

- Current State ✓
- Impacts
- Future State

1. Define the Problem

2. Root Cause Analysis

- Why?
- How?
- Actions and conditions

- Roadmap to Future State
- Solutions

3. Solutions

ALL CLEAR
EMERGENCY MANAGEMENT GROUP

Proposed Solution

POTENTIAL NEW BED TYPE

ALL CLEAR
EMERGENCY MANAGEMENT GROUP

New Bed Type Recommendation

- Skilled Nursing Facility

- Ability to accept patients with any of the following:
  - Behavioral Issues
  - Mental Health Issues
  - MAT Patient
  - Pending Medicaid Application Approval
  - Department of Corrections and/or patient has history of criminal convictions

Next Steps

ALL CLEAR

- Develop Root Cause Analysis Report for your facility based on today's meeting

- Submit RCA Technical Assistance Meeting report 30-days post

- State of Vermont Patient Placement Roll-up Report
  - Redacted report summarizing findings from RCA Technical Assistance Meetings
  - Recommendation for new and/or expanded bed-type

YOUR ORGANIZATION

- Complete Online Evaluation Form within one week of meeting

- Link and QR Code: https://form.jotform.com/223175114238147

ALL CLEAR
EMERGENCY MANAGEMENT GROUP

Thank You!

Lauren Smith

All Clear Emergency Management Group
LaurenS@AllClearEMG.com

Jenny Schmitz

All Clear Emergency Management Group
JennyS@AllClearEMG.com

Baillie Brooks

All Clear Emergency Management Group
BaillieB@AllClearEMG.com